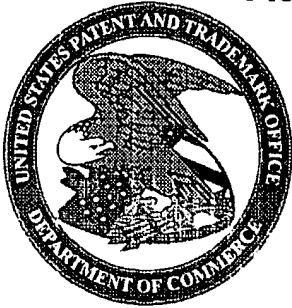


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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Raphael M. Segler

Serial No.: 09/870,364

Filing Date: May 30, 2001


Examiner/Art Unit: Akintola, Olabode / 3624

Title: NON-PAY CUSTOMER RETENTION METHOD

CERTIFICATION OF FACSIMILE TRANSMISSION

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